

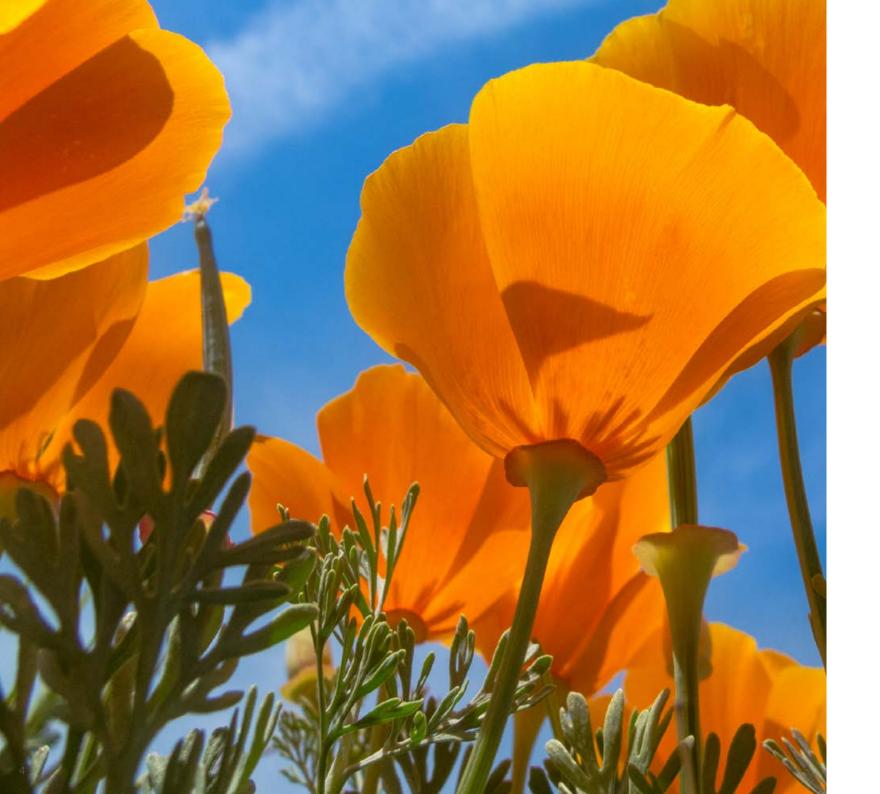
# Building ORANGE irresistible brands

Emotion lies at the heart of every irresistible brand, giving it unique meaning and purpose.

Building an irresistible brand starts with understanding the emotive needs driving your category and their link to social and functional needs. Only then can you identify a powerful emotive positioning and chart a course for irresistibility.

The NeedScope framework can guide this as it is based on universal emotive needs. While their expressions vary by category and culture, the core of each emotive needstate is stable.

This magazine explores the ORANGE needstate.



## **ORANGE** in context



ORANGE is on the far left of the model, in the heartland of affiliation, where belonging is more important than standing out.

The ORANGE energy has none of YELLOW's frenzy, but does have a strong, flowing energy that radiates warmth.

### **ORANGE** on the inside

ORANGE is 100% honest and open. There is no pretension here but rather a sense of realness and balance.

The fundamental desire to fit in and feel part of the group is strong in ORANGE. This brings a warm inclusiveness and a sense of togetherness.

ORANGE has a positive, optimistic energy and an easy-going sociability. It's friendly fun that everyone can be part of.

ORANGE is mainstream, popular and accessible to everyone. There's no place here for standing out from the crowd.





The feeling of ORANGE is relaxed and friendly

CHEERFUL BALANCED
SENSE OF BELONGING
INCLUSIVE
GOOD HUMOUR
SOCIABLE

The personality of

### ORANGE is laid-back and

is laid-back and welcoming

POSITIVE
APPROACHABLE
OPEN
DOWN TO EARTH
HONEST
GENEROUS



# Different shades of ORANGE



These sub-dimensions express themselves differently by category and there can be more or less than three. The three explained here give a taste of how the ORANGE emotion changes as you move around the model.

### Easy-going ORANGE

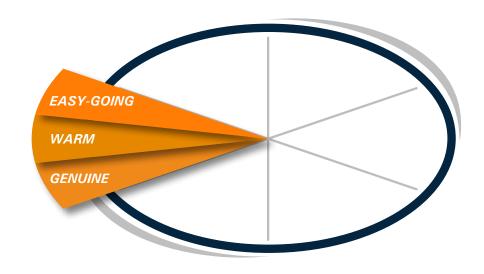
Cheerful and sociable, with a positive energy

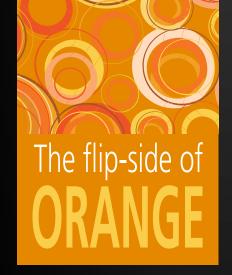
### Warm ORANGE

Friendly and approachable, always wants to be part of things

### Genuine ORANGE

Honest, unpretentious and well balanced





ORANGE, like every NeedScope needstate, can be viewed positively or negatively. Someone whose needs are elsewhere on the NeedScope model would see nothing positive in ORANGE:

PREDICTABLE UNIMAGINATIVE BORING FOLLOWING THE CROWD

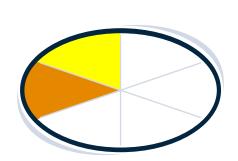


## comparison

ORANGE VERSUS BROWN All the left hand needstates what unites ORANGE and BROWN. But ORANGE is more open and easy-going.

ORANGE VERSUS YELLOW Both ORANGE and YELLOW optimism but ORANGE's is more laid back and chilled out.

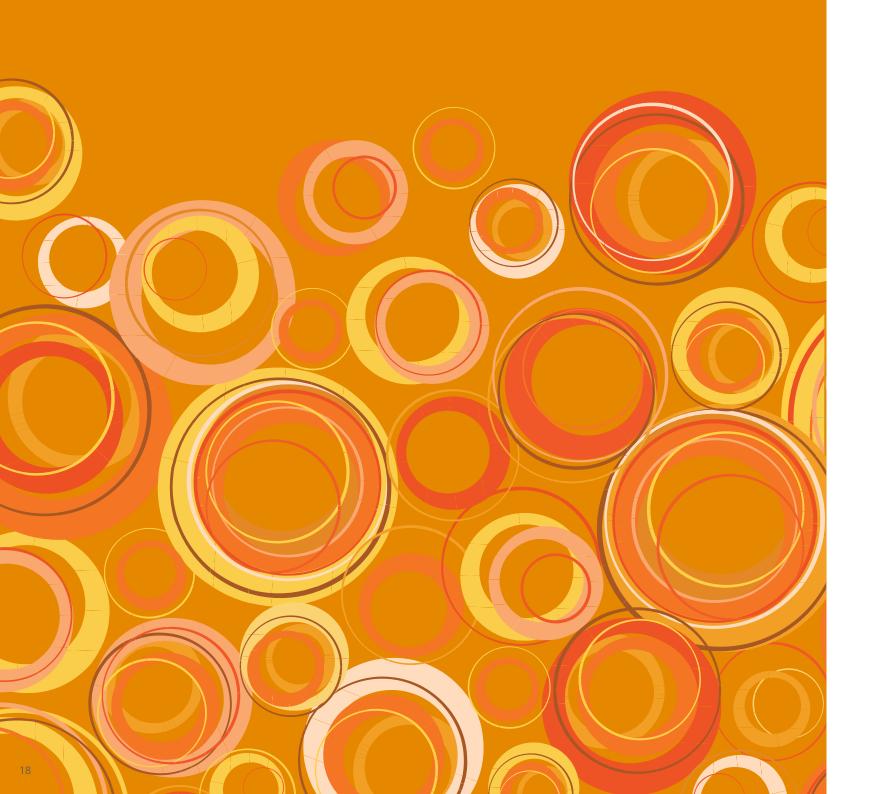




LIKES COMPANY OPEN AND WELCOMING LIKES POPULARITY SOCIABLE LIKES PRIVACY QUIET AND REFLECTIVE LIKES FAMILIARITY **NURTURES** 

SOCIABLE WARM-HEARTED **EVEN-TEMPERED** 

FULL OF FUN LIGHT-HEARTED EXCITABLE



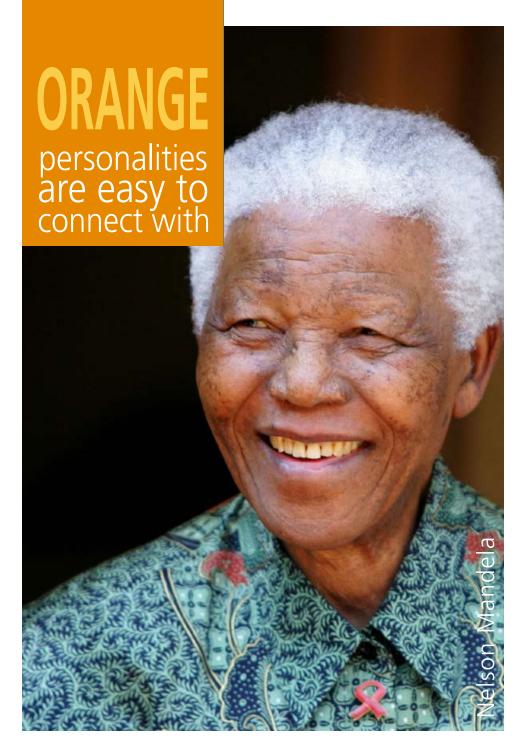
## **ORANGE** is all around us



We don't have to look far to see ORANGE expressed in different ways around us.

From celebrities on the red carpet to stories on the big screen, we can identify the warm and genuine feeling that typifies ORANGE. Even art and architecture find a way to express ORANGE openness and balance.

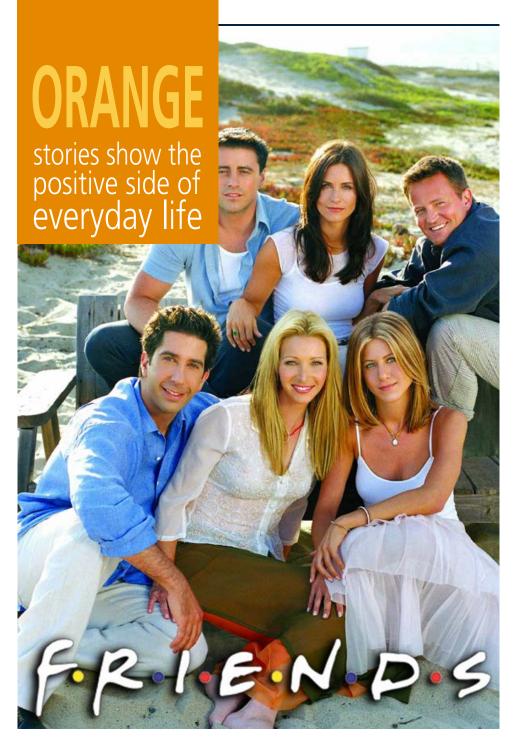
The following examples show ORANGE in action.



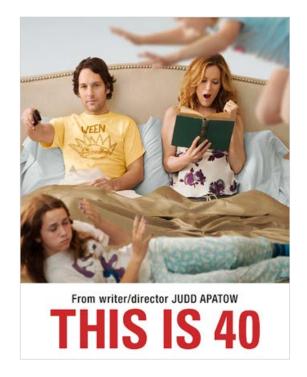


GOOD-HUMOURED UNPRETENTIOUS COMMON TOUCH ENGAGING CROWD-PLEASER

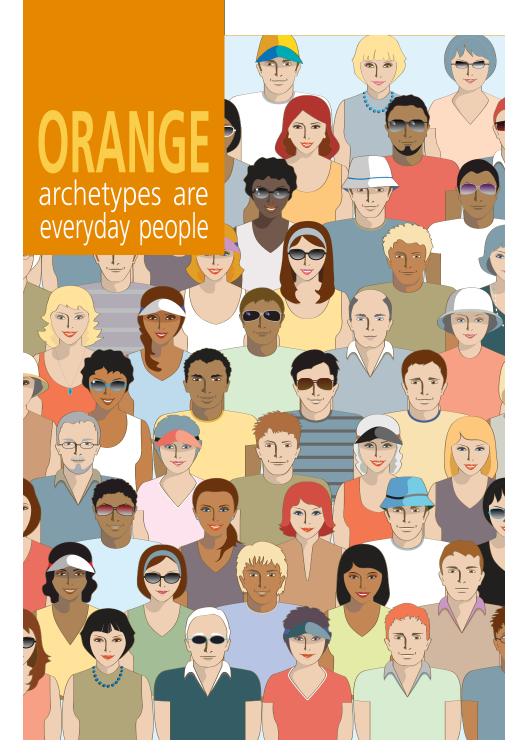




FEEL-GOOD
ROMANTIC COMEDIES
SIMPLE THEMES
SLICE OF LIFE
HAPPY
ENDINGS



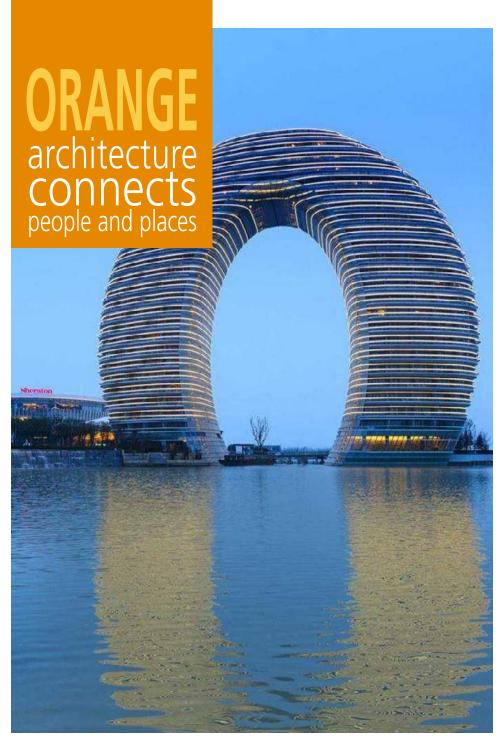






CITIZEN
REGULAR GUY
ADVOCATE
COMPANION
MEDIATOR





FRIENDLY ROUNDED UPLIFTING RELAXED



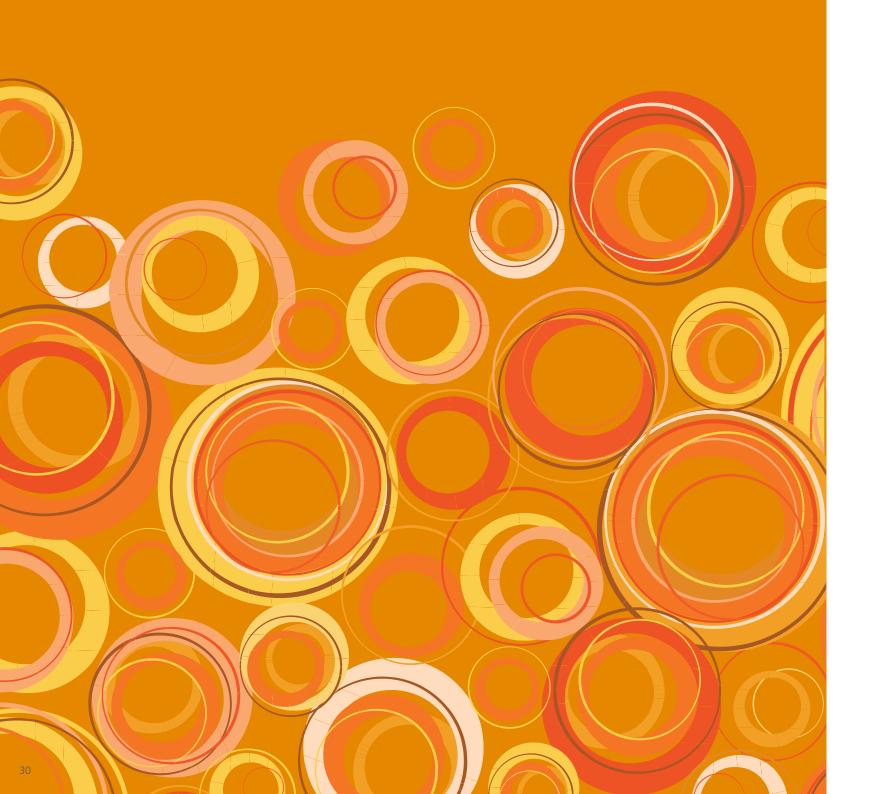






FLUID CURVES
RECOGNISABLE
UPBEAT
BLENDING COLOURS
ACCESSIBLE





### Creating irresistible

## **ORANGE** brands

There is more to building an irresistible ORANGE brand than understanding the essence of the ORANGE needstate. Success requires alignment of purpose within your organisation, built around:

- A deep understanding of how ORANGE is expressed in your category
- An appreciation of how ORANGE varies by culture and other contextual factors
- Recognition of the style and tone of voice that resonates with ORANGE
- Acceptance of some of the myths and misperceptions about ORANGE

Only then are you ready to activate ORANGE across the brand touchpoints.

## ORANGE changes across categories

While the fundamentals of ORANGE are constant, they are expressed very differently in different categories. Exploring ORANGE through the lens of culture is important to ensure sensitive global marketing activity.

A NeedScope consumer study will reveal what ORANGE and the other needstates want in your category. Tapping into customised category expressions of ORANGE will make your brand truly irresistible.



## ORANGE changes across cultures

Exploring ORANGE through the lens of culture is important to ensure sensitive global marketing activity.

For example, the Regular Guy archetype universally shares the virtues of being ordinary, just like everyone else. However the nature of this changes by culture.





## ORANGE has its own style

Each needstate has its own style and tone of voice. Ensuring everyone involved with the brand recognises and applies this helps make your brand irresistible.

### Uncomplicated

Always take the straight-forward approach, avoid trying to be clever

### Accommodating

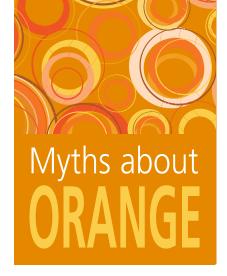
Create an 'everybody is welcome' feeling for your brand

### Mainstream

ORANGE has no room for exclusivity

### Connected

Be part of your consumers' immediate world, in touch with their lives



### A group experience

NO – while feeling you belong is central to ORANGE, people can satisfy this need without other people around. They do this by choosing brands that are popular and mainstream.

### Dull and boring

NO—while the feeling of ORANGE is neither radical nor cutting edge, there is room for powerful creative design that touches the right emotion and stands out from the competition.



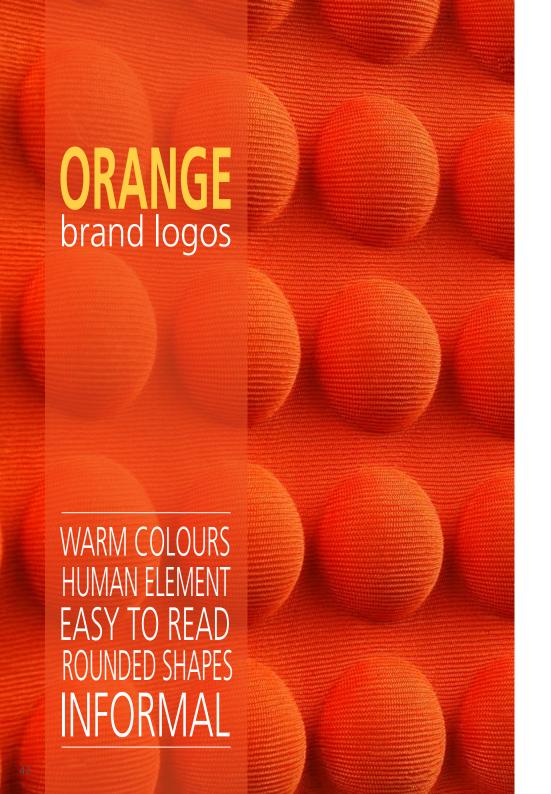


# How to evoke ORANGE emotion at every touchpoint



The ultimate challenge is emotive alignment across every brand touchpoint. Irresistible brands achieve this with symbolism, which is the language of emotion.

The NeedScope framework helps decode the language of emotion. The following pages look at ORANGE symbolism operating across different touchpoints in many categories.































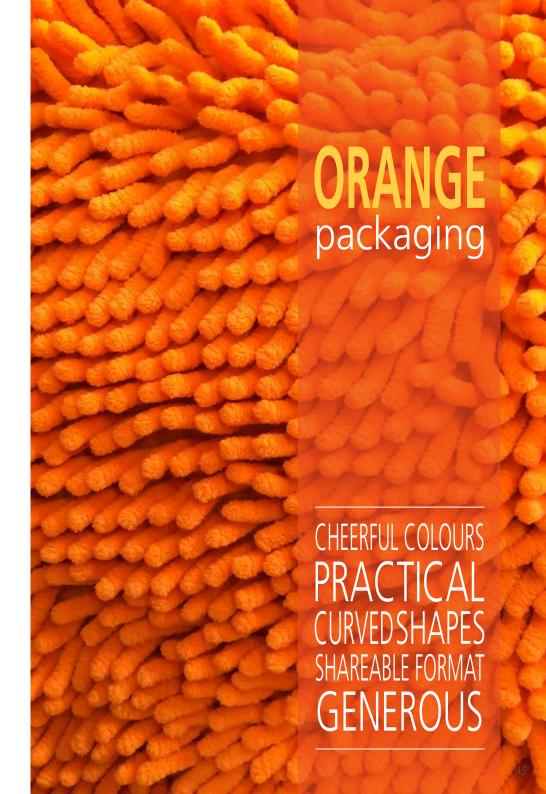


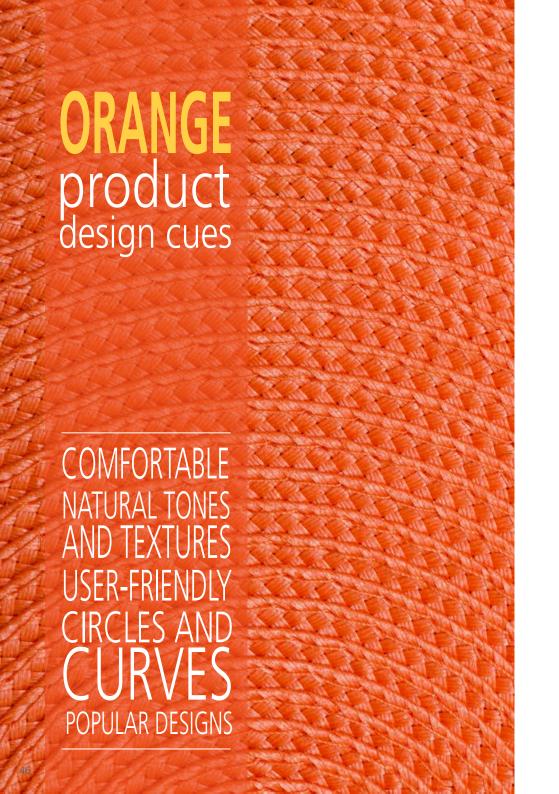


















## ORANGE retail cues

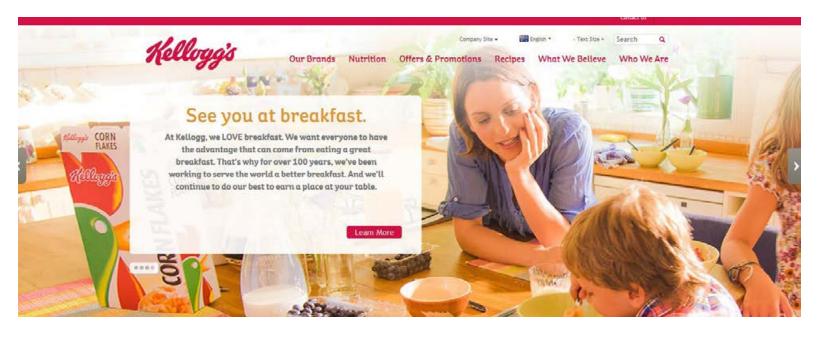




WELL-LIT
EASY TO BROWSE
RELAXED
WELCOMING
SOMETHING
FOR EVERYONE

49

## ORANGE digital cues



CONVERSATIONAL
COMMUNITY SPACE
PRACTICAL
EASY NAVIGATION
INCLUSIVE





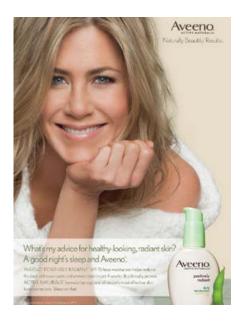


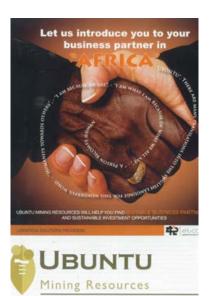
### **ORANGE** communications

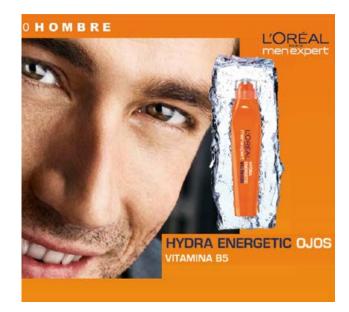
Print and TV communications are critical brand touchpoints and an important vehicle to give your brand emotion. For strong brand positioning your communications must differentiate clearly.

Understanding the different dimensions of ORANGE helps do this. While they vary by category there are common principles for each, demonstrated by the following print examples.





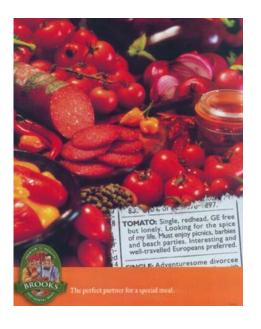


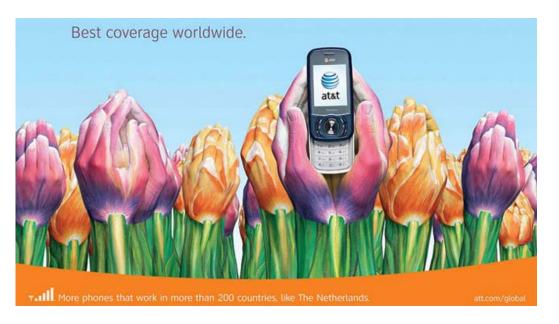


SIMPLE MESSAGES
EVERYDAY OBJECTS
HONEST
ORDINARY PEOPLE
EYE-LEVEL SHOTS









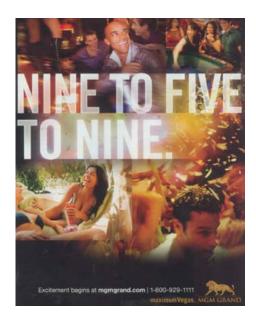


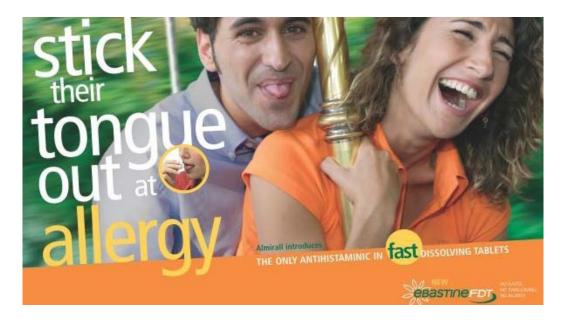




GROUP SHOTS
SENSE OF BELONGING
CONVERSATIONAL
WARMTH AND COLOUR
CONNECTED







RELAXED SETTINGS
CHEERFUL
COLOURS
REAL LIFE PEOPLE
LAUGHTER
CASUAL
FVFRYDAY FUN





## **ORANGE** brands

### **DRIVEN BY REAL PEOPLE**

Everyday cars for everyday life make Toyota a universally popular brand.



### PERFUME WITHOUT PRETENSION

Elizabeth Arden's Sunflowers delivers warmth and goodness that makes life worth celebrating.



Here we have chosen brands that are well aligned to the ORANGE needstate.

Each one has found an aspect of ORANGE that resonates with consumers and is relevant to their category.

They clearly understand the emotion of ORANGE and how to express that through symbolism across the full range of brand touchpoints.



### FOR EVERYONE, EVERYWHERE

Serving more than 50 million people every day, McDonald's captures the heart of ORANGE.



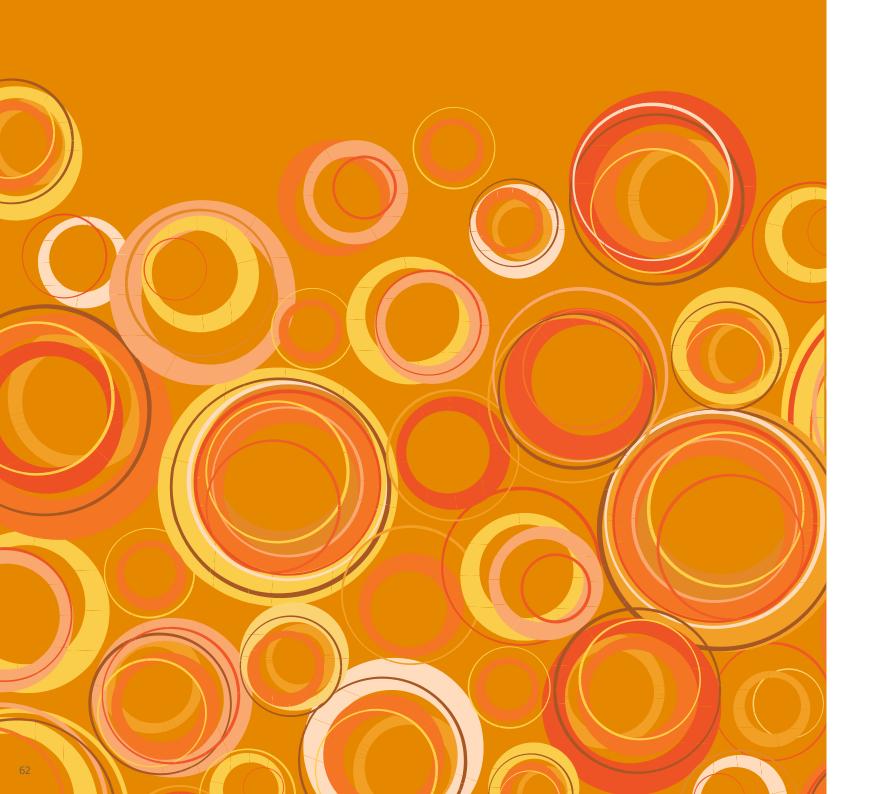
### **MAKING SNACKING EASY**

Not just a unique product, but a brand that really understands why we love to snack.

### **GATEWAY TO THE WORLD**

Mind-blowing technology, but delivered simply by a brand that feels human.





## **ORANGE** in action



We have brought ORANGE to life with images, words and brand examples.

To build and maintain an irresistible ORANGE brand, your challenge is to:

- Understand ORANGE in your category
- Identify the right shade of ORANGE
- Account for the cultural nuances of ORANGE
- Unite everyone behind your ORANGE strategy
- Learn the symbolic language of ORANGE
- Apply ORANGE symbolism across every touchpoint

